

# Step inside our digital world



## Stay on track to reach your retirement goals

Alexforbes has **three digital solutions** that allow you to check your retirement and investment savings balances anywhere, any time - for less!

### AF Online



Enjoy the **'deluxe'** experience, which gives you access to:

- > Investment balances
- > Benefit statements
- > Fund fact sheets
- > Personal details
- > Investment portfolios
- > Tools to help you achieve your goals
- > Nomination of beneficiaries form

### AF Mobile App



Enjoy the **'on the move'** experience, which gives you access to:

- > Investment balances
- > Benefit statements
- > Fund fact sheets
- > Personal details
- > Investment portfolios
- > Media and products sections
- > FAQs
- > Talk to us
- > Touch ID authentication
- > Nomination of beneficiaries

### AF USSD

**\*120\***  
**MYAF#**

Ideal for members who don't have smartphones

- > Enjoy the **'quick and easy'** experience, which gives you access to your retirement savings and investment balances.





## Transform the way you save with AF Online

### AF Online

### Do you know if you're on track to reach your retirement savings goals?

With AF Online, you can monitor and improve your retirement and investment planning. You have instant access to tools that will help you with:



#### Budgeting

**Pinpoint** where your money goes every month.



#### Saving

**Plan** how much you need to save.



#### Debt

**Understand** the smartest way to pay off your debt.



#### Tax

**Calculate** how much tax you'd pay if you leave the fund.



#### Retirement

**Check** if you're on track and identify any shortfalls.



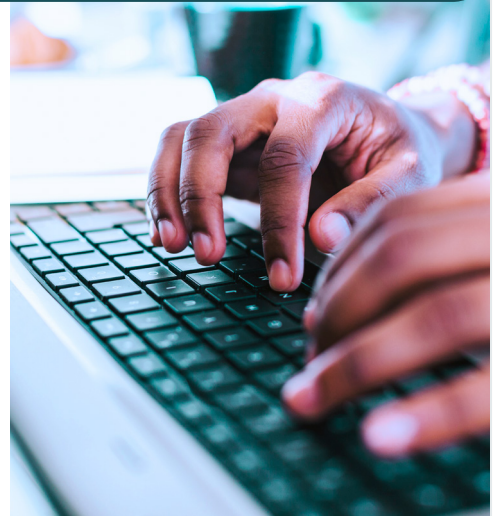
#### Life

**Estimate** how much life cover you need.



#### Education

**Improve** your financial management using our videos and articles.



### Here's how it works

- Log on to [www.alexforbes.com](http://www.alexforbes.com)
- Select **Login** and follow the menu prompts.
- Once you've registered, you'll receive confirmation that your registration is complete.

**Note:** It takes about **three working days** to link your Alexforbes products to your online profile.

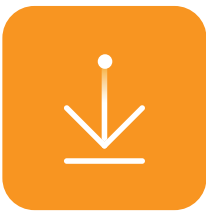


This app is available as a **FREE** download on the Apple App Store and Google Play Store.

Simply search for Alexforbes.

## AF Mobile App

### Here's how it works:



**Download** the app from the app stores.



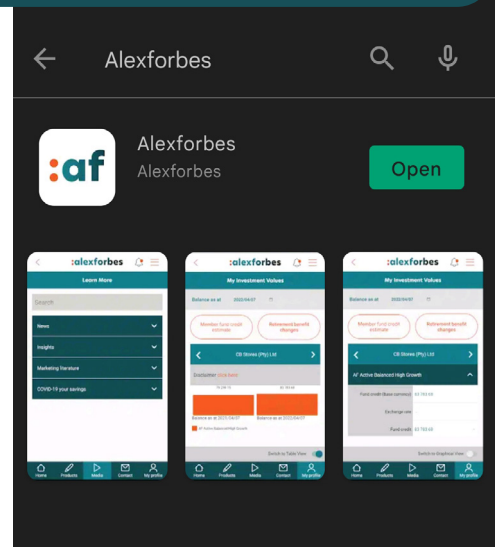
If you don't have an online profile, **register** by following the menu prompts.



If you have an online profile, **log on** using the same username and password.



If your device supports biometric authentication, simply use your fingerprint (touch ID) or facial recognition to log in.



## Need help?

Telephone: 0860 100 333

Email: [afonlinehelp@alexforbes.com](mailto:afonlinehelp@alexforbes.com)

**\*120\***  
**MYAF#**

We've made it possible for you to check your savings balances even if you don't have a smartphone or internet access.

**AF USSD**

## Here's how it works:



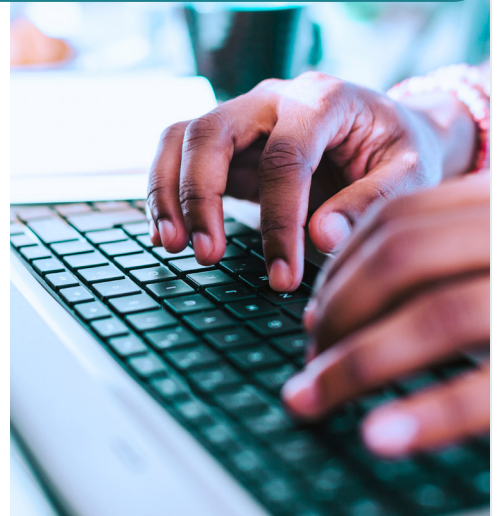
Simply dial **\*120\*MYAF#** and follow the menu prompts to register.



If you don't have an online profile, your products will need to be linked to your profile, which may take up to three working days.



Once your products are linked, or if you already have an online profile, dial **\*120\*MYAF#** to receive your current savings balance.



- > Network costs for this service are 20 cents for every 20 seconds.
- > To register for this service, Alexforbes will need your **South African identity number** and **cellphone number**.
- > If you're not sure what details we have, call us on **0860 100 333** to check.



**Need help?**

Telephone: 0860 100 333

Email: [afonlinehelp@alexforbes.com](mailto:afonlinehelp@alexforbes.com)

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