AMBLEDOWN **GAPCOVER 200** 2024

UNDERWRITTEN BY **GUARDRISK INSURANCE COMPANY LIMITED (GICL)**A LICENSED NON-LIFE INSURER, REG. NO. 1992/001639/06, FSP NO. 75









Guardrisk Insurance Company Limited, a licensed non-life Insurer and an authorised financial services provider (No.75)



Medical Schemes have revolutionised health. They give ordinary people access to advanced life-saving medical procedures that are too costly for most people. Indeed, medical technology and procedures are advancing ever faster, becoming more complicated and more expensive. Medical Schemes and members simply can't keep up.

This expanding gap between medical scheme coverage and the actual fees charged by private healthcare providers has created a financial shortfall with devastating consequences. You, the Medical Scheme member, are liable to pay the outstanding amounts.

That is where Ambledown Gap Cover 200 steps in.

When the Specialists you need charge more than the rates your Medical Scheme pays, our products cover the shortfall – so you don't have to.

Simply put, Ambledown Gap Cover 200 covers the gap.

2024 Product Range The health of your family is in caring hands

Ambledown cares about more than your medical bills (although, we REALLY care about that). We love what we do. We get excited about every claim we pay because it represents a family that we have helped through a tough situation.

The Ambledown team carefully investigates and identifies shortfalls in Medical Scheme cover to help you mitigate the financial risks that come with life's health risks. That is why we have built Ambledown Gap Cover 200

This Insurance Product is designed to protect you and your immediate family from the shortfall (Gap) resulting from any medical practitioner charging above the Medical Aid Tariff for in-hospital surgical procedures and for certain out of hospital procedures.

Ambledown Gap Cover 200 has the perfect combination of benefits for your individual needs.



Benefits Overview



Gap Cover 200

Gap Cover benefit covers charges above the medical scheme tariff for associated services in-hospital, listed out-patient procedures, chemotherapy or radiotherapy for the treatment of cancer and kidney dialysis. **Gap Cover 200** ensures insured persons have up to **300%** cover.



Casualty Ward Benefit

Casualty ward benefit covers the cost of a medical or a surgical procedure following an emergency incurred in a hospital casualty unit of a hospital where such costs were not met by the medical scheme.

All Gap Cover Benefits highlighted in green are limited to R198,660 per insured person per annum or any higher amount which may be published by the Regulator during the year.





Boost your cover up to 3 times the Medical Scheme tariff with Gap Cover 200

Gap Cover 200

Gap Cover provides for charges levied by the Medical Practitioners above the Medical Scheme Tariff for associated services in-hospital and/or the necessity for chemotherapy or radiotherapy for the treatment of Cancer on an out-patient basis, and/or the necessity for kidney dialysis on an out-patient basis (as well as other defined out-patient procedures).

Gap Cover 200 is limited to **3 times** the Medical Scheme tariff less the higher of the Medical Scheme Tariff or the Medical Scheme Option Reimbursement Rate.



Just a reminder

Gap Cover 200 does not provide for charges above the tariff for ward fees, theatre fees, medicines and materials (eg. prosthesis). Cover is for the services provided by Specialists, General Practitioners and Medical Professionals such as Physiotherapists during the period of hospitalisation.



Ensure that a health emergency never becomes a financial emergency

Casualty Ward Benefit

Casualty Ward Benefit covers you for treatment received in a casualty unit of a hospital provided that such treatment is not for routine physical treatment or any other medical examination or treatment other than emergency medical treatment.

You are covered when immediate treatment is required and your Medical Scheme does not provide you with cover and you become liable to pay the cost of the casualty event. This benefit will cover the facility fee, consultations, medications, radiology and pathology associated with admission to a registered hospital's casualty facility.



Limitation

Treatment in a casualty unit of a hospital is subject to a specific limitation of R11,000 per insured person per annum.

All Gap Cover Benefits above are limited to R198,660 per insured person per annum or any higher amount which may be published by the Regulator during the year.

AMBLEDOWN GAP COVER 200 2024

GAP COVER 200

BENEFITS	LIMITATIONS Per insured person per annum	
Gap Cover 200	R198,660	0
Casualty Ward Benefit (R11,000 Limitation)	or any higher amount published by the Regulator	0
PREMIUMS —	Per Family Per Month (Incl.vat) 18 To 65 Years Old	
T KEMIONIS -	Per Family Per Month (Incl.vat) 66 Years & Older	

Specific limitations

Treatment in a casualty unit of a Hospital shall be limited to R11,000 in aggregate per insured person per annum.

Overall limitations

The Policy Benefits are subject to an overall benefit limitation of R198,660 or any higher amount published by the Regulator in aggregate per Insured Person per annum.



Underwriting matters which are of importance

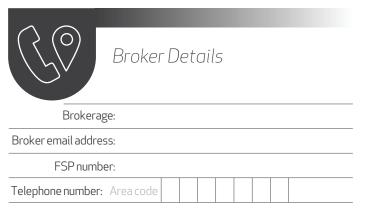
- Please note that this product will assist with the shortfalls for in-hospital
 expenses and does not provide cover for day-to-day expenses once your
 Medical Savings Account has been depleted, nor will it cover your expense if
 you are in the self-payment gap.
- The minimum entry age for the Principal insured person is 18 and the maximum entry age is 65. Applicants 66 and older have the option of selecting products for seniors.
- Extended Family Dependants: (parents, parents in-law, adult children etc.) A
 family is defined as the principal insured and immediate family which
 includes the spouse and children. Extended family dependants are not
 considered as part of the family.
- Eligible child is a person who has not reached the age of 21 and this age may be extended to 25 (under 26) in respect of a child who is unmarried and a dependant on the Principal Insured Persons' Medical Aid Scheme.

Biological, adopted, fostered and step children are eligible dependants if they are under 21 years of age, or they are under 26 years of age and who is unmarried and a dependant on the Principal Insured Persons' Medical Aid Scheme.

There is no age limit for mentally or physically handicapped children who are wholly dependent on the Principal Insured and such child is covered by a registered Medical Aid Scheme.

There is no limit to the amount of children covered by the policy.

- Continuation: Any individual may apply to continue cover if that individual
 was a member of group policy and terminates his employment. Ambledown
 has the right to alter the premium rates to individual rates or adjust the
 premium for the additional costs of the debit order and other
 administrative tasks. Terms and conditions shall apply according to the new
 contract issued.
- No benefit shall be payable for the severe illness benefit if the Insured Person was diagnosed with Cancer (as defined) prior to the inception of this Policy.
- Insurance benefits detailed in this document are subject to a cell captive
 relationship between Guardrisk Insurance Company Limited (Cell Insurer)
 and Vida Product Services (Pty) Ltd (Cell Owner), as a result of a
 shareholder and subscription agreement concluded between the Cell
 Insurer and the Cell Owner, whereby the Cell Owner is entitled to share in
 the profits and losses generated by the insurance business. Ambledown
 operates as an Underwriting Manager Agency (UMA) operating on behalf of
 the Cell Insurer and Cell Owner.
- This is not a Medical Scheme and the cover is not the same as that of a Medical Scheme. This policy is not a substitute for Medical Scheme membership.





Waiting periods

- Ambledown will apply the 3 month general waiting period condition to all applications for new membership.
- The only time we would not apply the 3 month general waiting period is:
 - Claims qualifying as an accident in terms of the policy definition, or
 - If the client changes gap cover policies with similar benefits offered by different product providers with the same insurer (GICL).
- A 12 month pre-existing clause applies. The clause excludes claims for any
 treatment received for a condition for which treatment or advice has been
 received in the 12 months prior to the inception of the policy. The intention
 is to exclude any benefit where treatment or advice was received 12 months
 prior to inception. Once membership is greater than 12 months, then
 benefits are payable regardless of the date in which the illness manifested
 itself or the injury occurred.
- Benefit upgrades: A 3 month general waiting period and 12 month pre-existing clause will apply to the additional benefits obtained when a member upgrades cover. The existing benefits enjoyed prior to the upgrade will not be subjected to the waiting periods mentioned.



Claiming procedures

Claims should be submitted no later than one hundred and eighty (180) days / six (6) months from the first day of treatment. Claim forms are obtainable from www.ambledown.co.za and the completed form and supporting documentation should be returned to:

Email: claims@ambledown.co.za

Fax: 011 463 1665

Postal: Ambledown Financial Services (Pty) Ltd PO Box 1862, Cramerview, 2060

Or, you can download the g-App to submit and track your claim, quick and easy. The claim will be assessed and a decision made within ten (10) working days from receipt of all the correct documents. If there are any unforeseen delays, these will be communicated and an indication given of the expected date of a final decision.

We may use your email address and telephone number to inform you on the progress of the claim.



Enquiries should be addressed to Ambledown:

Tel: 086 126 2533

Fax: 011 463 1600

Individual debit order business: admin@ambledown.co.za

Group business: premium@ambledown.co.za



