

**BYPASS
THE WAIT!**
save the environment
and **claim your
priority pass!**



Did you know?

We are transitioning into a completely digital way of submitting Gap claims. By using the Kaelo website to submit your claims you automatically get your priority pass.

Follow these simple steps

1

Log onto the Kaelo website, look for the **self-support tab** and click on **submit a claim** under **Gap Cover** or scan the **QR code**



2

Ensure your **contact details are correct** because an OTP will be sent to the cell number on our records

3

Upload all the necessary documents and **click submit**

Documents you'll need to submit your claim

1

Copy of the doctor's invoice

2

Copy of the hospital account

3

Copy of your medical aid statement

Just another way we're making your health our priority
#comealongtoourdigitalexperience

Fully digital from March 2024

0861 008 258

www.kaelo.co.za

This is not a Medical Scheme and the cover is not the same as that of a Medical Scheme.
This Policy is not a substitute for Medical Scheme membership.
Kaelo Risk (Pty) Ltd is an authorised financial services provider (FSP 36931).
This product is underwritten by Western National Insurance Company Limited
(FAIS: Juristic Representative under FSP 9465).

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Rethink Insurance

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