

# fedhealth member

## RECORD AMENDMENT FORM



Sanlam healthcare partner

PLEASE MAIL COMPLETED FORM TO:  
 Fedhealth Medical Scheme  
 Private Bag X3045  
 Randburg  
 2125

E-MAIL TO:  
 maintenanceFDH@fedhealth.co.za

Broker House: Aon South Africa (Pty) Ltd

Tel No: 0860 100 404

Broker Code: AON001M17

**Change of address / contact details**

Sections 1, 2, 9 and 10 must be completed

**Change of bank details**

Sections 1, 3, 9 and 10 must be completed

**Change of marital status**

Sections 1, 4, 9 and 10 must be completed

**Termination of dependant membership**

Sections 1, 5, 9 and 10 must be completed

**Registration of:**

• **Births and adoptions**

• **Additional adult and child dependants**

Sections 1, 6, 7, 9 and 10 must be completed

**Change of Fedhealth Savings bank details (Fedhealth Savings refers to the innovative MediVault and Wallet facility for day-to-day expenses)**

Sections 1, 3, 9 and 10 must be completed

**SECTION 1**

**DETAILS OF PRINCIPAL MEMBER**

First name/s

Initials

Surname

Preferred name

Membership no.

ID number

Passport number, if no ID

Nationality

Country of issue  
of passport

Income Tax Number

**SECTION 2**

**CHANGE OF ADDRESS / CONTACT DETAILS**

Telephone (H)

Telephone (W)

Cellular

Fax

E-mail address

Postal address

Physical address

Postal code

Postal code

**SECTION 3**

**BANK DETAILS OF PRINCIPAL MEMBER**

*Refund of claims and debit order instruction*

I hereby instruct Fedhealth to electronically collect contributions and Fedhealth Savings instalments as a single debit order and to deposit refunds, using the information provided below (Direct Paying Members only). Should the collection date fall on a public holiday, the Scheme reserves the right to collect prior to or after the holiday. I understand that transfers cannot be done to and from credit card accounts. I hereby authorise Fedhealth to reverse any erroneous transactions and/or rectify any EFT errors without prior notice. Note: Direct paying members can select from the following dates for debit order collections:

**1st of the month**    **5th of the month**   **OR**    **25th of the month**

Should you miss a payment, Fedhealth reserves the right to deduct on a different date to collect the missed premium. Bank charges will apply for rejected debit orders. The debit order collection description will have the following prefix before your membership number for current contribution collections: FDHSUBS, for arrear contribution collections: FDHARR and a Fedhealth Savings instalments collection: FDHVLT for arrears, or for a single debit order collection FDHSUBSVLT any arrear collection will include ARR with previous abbreviates.

*Due to changes in cross-border payment regulations within the Common Monetary Area (CMA), which includes South Africa, Namibia, Lesotho, and Eswatini, Fedhealth can no longer debit your account. Payments must now be paid directly into the Scheme bank account.*

Nedbank S.A.

Account number: 1984563009, Branch Code:198405.

**1. USE THIS ACCOUNT FOR ALL COLLECTIONS INCLUDING FEDHEALTH SAVINGS INSTALMENTS AND REFUNDS**

**2. USE THIS ACCOUNT FOR ALL COLLECTIONS ONLY**  
**NB: If you tick this option, you must complete bank details for claims refunds on the right.**

Bank name

Branch name

Bank branch code

Type of account

Cheque   Transmission   Savings

Name of account holder

Bank account number

**USE THIS ACCOUNT FOR REFUNDS ONLY**  
**NB: If you ticked no. 2 on the left, bank details must be completed here.**

**USE THIS ACCOUNT FOR FEDHEALTH SAVINGS DEDUCTIONS ONLY**

Bank name

Branch name

Bank branch code

Type of account

Cheque   Transmission   Savings

Name of account holder

Bank account number

**If only one bank account is provided, it will be used for both collections and refunds.**

Account/s holder's signature .....

Date   d   d   m   m   y   y   y   y

**SECTION 3****BANK DETAILS OF PRINCIPAL MEMBER** *Continued***Refund of claims and debit order instruction****3rd Party Payor**

Should a third party pay the contribution and/or Fedhealth Savings instalment on your behalf, the following supporting documents are required, certified by a commissioner of oaths and not older than three months:

- Account holder's identity document
- Account holder's bank statement
- Account holder's letter of authority to the Scheme to deduct contributions on behalf of the member. This also needs to include the relationship of the account holder to the principal member as well as a physical address, and where an individual, their Income Tax Number.

**3rd Party Details**

Surname

Surname	
---------	--

Title

Title	First name/s
-------	--------------

Physical address

Physical address	
------------------	--

Relationship to principal member

Relationship to principal member	
----------------------------------	--

Nationality

ID number

ID number	
-----------	--

Passport number, if no ID

Country of issue

Country of issue	
------------------	--

Income Tax Number

Income Tax Number	
-------------------	--

Company registration number

**SECTION 4****CHANGE OF MARITAL STATUS**

Marital status

Single	Married	Divorced	Widowed	Common law partner/ spouse
--------	---------	----------	---------	----------------------------

Date of marriage :

d	d	m	m	y	y	y	y
---	---	---	---	---	---	---	---

Surname:

Surname:	
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**myFED members:**

Please note that if you pay your own contributions and you add a spouse/ partner, you will be required to complete an Income Verification Form.

**SECTION 5****TERMINATION OF BENEFICIARY REGISTRATION DUE TO DEATH, DIVORCE, CHILD SELF SUPPORTING ETC.**

*Please attach certified copy of death certificate if termination is due to death*

Full name/s as reflected on your membership card

Full name/s as reflected on your membership card	
--	--

Date of birth

d	d	m	m	y	y	y	y
---	---	---	---	---	---	---	---

Deletion date (last day of the month)

d	d	m	m	y	y	y	y
---	---	---	---	---	---	---	---

Reason for termination

Reason for termination	
------------------------	--

**SECTION 6****REGISTRATION/ UPDATE OF SPOUSE/ PARTNER/ ADDITIONAL ADULT OR CHILD DEPENDANT**

I confirm that I am authorised to provide and disclose the personal information of these listed dependants to the Scheme for the purpose of receiving benefits and related services.

**1**

Adult

Child\*

Title

Initials
----------

Initials

First name/s

First name/s	
--------------	--

Preferred name

Surname

Relationship to principal member

Gender

M

F

ID number

Date of birth

d	d	m	m	y	y	y
---	---	---	---	---	---	---

If none, passport number,

Nationality

Country of issue of passport

Income Tax Number

Cell

E-mail address

If adult, is the dependant financially dependent on the principal member?

Yes	No
-----	----

Does the dependant receive an income, e.g. pension, salary?

Yes	No
-----	----

If yes, what is the monthly income?

R
---

Has this dependant had previous medical aid cover?

Yes	No
-----	----

If yes, please provide details below.

Name of previous medical scheme/s	Membership number	Date joined	Date left

Have condition specific waiting periods, exclusions or late joiner penalties ever been imposed on this dependant on application for membership of any other medical scheme/s? Please provide full details to avoid possible Late Joiner Penalties. Should this space be insufficient, please attach a separate sheet

Yes	No
-----	----

**SECTION 6      REGISTRATION/ UPDATE OF SPOUSE/ PARTNER/ ADDITIONAL ADULT OR CHILD DEPENDANT *Continued***

flexiFED 1, flexiFED 1<sup>Elect</sup>, flexiFED 2, flexiFED 2<sup>GRID</sup>, flexiFED 2<sup>Elect</sup>, flexiFED 3, flexiFED 3<sup>GRID</sup>, flexiFED 3<sup>Elect</sup>, myFED members are required to nominate a GP (General Practitioner) from the Fedhealth network for themselves and their dependants. Please note that only visits to a nominated GP will be covered on these options. For a list of GPs on the Fedhealth network visit [www.fedhealth.co.za](http://www.fedhealth.co.za), click on member tools and you will find the GP locator button on the page. For a list of GPs on the myFED GP network, please contact the Customer Contact Centre on 0860 002 153.

**NOMINATED GP (GENERAL PRACTITIONER) DETAILS**

Name	Practice number	Contact details
1.	1.	1.
2.	2.	2.

\*Child Dependant = the member's dependent child up to the age of 27.

**Please note:**

- Any dependant, other than your biological children: supporting legal documentation of adoption or foster arrangement; as well as an affidavit confirming residency, income, employment and marital status of both child and natural parents.
- Adult dependants: an affidavit confirming residency, marital status, employment status and income.

**2**

Adult <input type="checkbox"/>	Child* <input type="checkbox"/>	
Title <input type="text"/>	Initials <input type="text"/>	First name/s <input type="text"/>
Preferred name <input type="text"/>		
Surname <input type="text"/>		
Relationship to principal member <input type="text"/>		Gender <input type="checkbox"/> M <input type="checkbox"/> F
ID number <input type="text"/>		Date of birth <input type="text"/> d <input type="text"/> d <input type="text"/> m <input type="text"/> m <input type="text"/> y <input type="text"/> y <input type="text"/> y <input type="text"/> y
If none, passport number, <input type="text"/>		Nationality <input type="text"/>
Country of issue of passport <input type="text"/>		Income Tax Number <input type="text"/>
Cell <input type="text"/>	E-mail address <input type="text"/>	
If adult, is the dependant financially dependent on the principal member? <input type="checkbox"/> Yes <input type="checkbox"/> No		
Does the dependant receive an income, e.g. pension, salary? <input type="checkbox"/> Yes <input type="checkbox"/> No		If yes, what is the monthly income? <input type="text"/> R
Has this dependant had previous medical aid cover? <input type="checkbox"/> Yes <input type="checkbox"/> No		If yes, please provide details below.

Name of previous medical scheme/s	Membership number	Date joined	Date left
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Have condition specific waiting periods, exclusions or late joiner penalties ever been imposed on this dependant on application for membership of any other medical scheme/s? Please provide full details to avoid possible Late Joiner Penalties. Should this space be insufficient, please attach a separate sheet

 Yes  No

flexiFED 1, flexiFED 1<sup>Elect</sup>, flexiFED 2, flexiFED 2<sup>GRID</sup>, flexiFED 2<sup>Elect</sup>, flexiFED 3, flexiFED 3<sup>GRID</sup>, flexiFED 3<sup>Elect</sup>, myFED members are required to nominate a GP (General Practitioner) from the Fedhealth network for themselves and their dependants. Please note that only visits to a nominated GP will be covered on these options. For a list of GPs on the Fedhealth network visit [www.fedhealth.co.za](http://www.fedhealth.co.za), click on member tools and you will find the GP locator button on the page. For a list of GPs on the myFED GP network, please contact the Customer Contact Centre on 0860 002 153.

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Name	Practice number	Contact details
1.	1.	1.
2.	2.	2.

\*Child Dependant = the member's dependent child up to the age of 27.

**Please note:**

- Any dependant, other than your biological children: supporting legal documentation of adoption or foster arrangement; as well as an affidavit confirming residency, income, employment and marital status of both child and natural parents.
- Adult dependants: an affidavit confirming residency, marital status, employment status and income.

**3**

Adult <input type="checkbox"/>	Child* <input type="checkbox"/>	
Title <input type="text"/>	Initials <input type="text"/>	First name/s <input type="text"/>
Preferred name <input type="text"/>		
Surname <input type="text"/>		
Relationship to principal member <input type="text"/>		Gender <input type="checkbox"/> M <input type="checkbox"/> F
ID number <input type="text"/>		Date of birth <input type="text"/> d <input type="text"/> d <input type="text"/> m <input type="text"/> m <input type="text"/> y <input type="text"/> y <input type="text"/> y <input type="text"/> y

**SECTION 6 REGISTRATION/ UPDATE OF SPOUSE/ PARTNER/ ADDITIONAL ADULT OR CHILD DEPENDANT *Continued***

If none, passport number,			Nationality				
Country of issue of passport			Income Tax Number				
Cell	E-mail address						
If adult, is the dependant financially dependent on the principal member?			Yes	No			
Does the dependant receive an income, e.g. pension, salary?			Yes	No	If yes, what is the monthly income?		R
Has this dependant had previous medical aid cover?			Yes	No	If yes, please provide details below.		
Name of previous medical scheme/s		Membership number		Date joined	Date left		

Have condition specific waiting periods, exclusions or late joiner penalties ever been imposed on this dependant on application for membership of any other medical scheme/s? Please provide full details to avoid possible Late Joiner Penalties. Should this space be insufficient, please attach a separate sheet

 Yes  No

**flexiFED 1, flexiFED 1<sup>Elect</sup>, flexiFED 2, flexiFED 2<sup>GRID</sup>, flexiFED 2<sup>Elect</sup>, flexiFED 3, flexiFED 3<sup>GRID</sup>, flexiFED 3<sup>Elect</sup>, myFED** members are required to nominate a GP (General Practitioner) from the Fedhealth network for themselves and their dependants. Please note that only visits to a nominated GP will be covered on these options. For a list of GPs on the Fedhealth network visit [www.fedhealth.co.za](http://www.fedhealth.co.za), click on member tools and you will find the GP locator button on the page. For a list of GPs on the myFED GP network, please contact the Customer Contact Centre on 0860 002 153.

NOMINATED GP (GENERAL PRACTITIONER) DETAILS		
Name	Practice number	Contact details
1.	1.	1.
2.	2.	2.

*\*Child Dependant = the member's dependent child up to the age of 27.*

**Please note:**

- Any dependant, other than your biological children: supporting legal documentation of adoption or foster arrangement; as well as an affidavit confirming residency, income, employment and marital status of both child and natural parents.
- Adult dependants: an affidavit confirming residency, marital status, employment status and income.

**SECTION 7 MEDICAL DETAILS**

It is compulsory to answer each question. Failure to disclose information is fraudulent and may result in membership not being granted, or termination of membership without refund of contributions paid.

HAVE ANY OF THE DEPENDANTS INDICATED IN SECTION 6 SOUGHT ANY ADVICE, BEEN DIAGNOSED WITH, OR TREATED FOR ANY OF THE FOLLOWING CONDITIONS IN THE PAST 12 MONTHS?

1. A chronic illness? (e.g. raised cholesterol, heart problems, diabetes, high or low blood pressure, asthma, SLE, depression, anxiety, epilepsy, and/or thyroid disorders). If yes, please provide details.

 Yes  No

Name of beneficiary	Diagnosis and date	Name of medication and dosage	Are you currently receiving treatment?		Have you been hospitalised?	Name and contact number of treating GP, Dentist or Specialist
			Yes	No	Yes	No
			Yes	No	Yes	No

2. Gastro intestinal disorder? (e.g. gastro-oesophageal reflux disease, heartburn, stomach or duodenal disorders, Crohn's disease, ulcerative colitis, diverticulitis and/or a spastic colon). If yes, please provide details.

 Yes  No

Name of beneficiary	Diagnosis and date	Name of medication and dosage	Are you currently receiving treatment?		Have you been hospitalised?	Name and contact number of treating GP, Dentist or Specialist
			Yes	No	Yes	No
			Yes	No	Yes	No

3. Muscle, bone, skin or nerve illnesses or disorders? (e.g. back and neck related conditions including injury, arthritis, gout, multiple sclerosis, knee or hip problems, osteoporosis, dermatitis etc). If yes, please provide details.

 Yes  No

Name of beneficiary	Diagnosis and date	Name of medication and dosage	Are you currently receiving treatment?		Have you been hospitalised?	Name and contact number of treating GP, Dentist or Specialist
			Yes	No	Yes	No
			Yes	No	Yes	No

4. Urinary or genital disorders? (e.g. kidney stones, prostates, endometriosis, ovarian cysts, menstrual disorders). If yes, please provide details.

 Yes  No

Name of beneficiary	Diagnosis and date	Name of medication and dosage	Are you currently receiving treatment?		Have you been hospitalised?	Name and contact number of treating GP, Dentist or Specialist
			Yes	No	Yes	No
			Yes	No	Yes	No

## SECTION 7 MEDICAL DETAILS *Continued*

5. Ear, nose or throat disorders? (e.g. Glaucoma, cataracts, visual disorders, deafness, rhinitis, orthodontics). If yes, please provide details.

Yes  No

Name of beneficiary	Diagnosis and date	Name of medication and dosage	Are you currently receiving treatment?	Have you been hospitalised?	Name and contact number of treating GP, Dentist or Specialist
			Yes	No	Yes
			Yes	No	Yes

6. Blood disorders, immune deficiency state, HIV/AIDS, cancer etc? If yes, please provide details.

Yes  No

Name of beneficiary	Diagnosis and date	Name of medication and dosage	Are you currently receiving treatment?	Have you been hospitalised?	Name and contact number of treating GP, Dentist or Specialist
			Yes	No	Yes
			Yes	No	Yes

7. Are you or any of your dependants pregnant? If yes, please provide details.

Yes  No

Name of beneficiary	Diagnosis and date	Name of medication and dosage	Are you currently receiving treatment?	Have you been hospitalised?	Name and contact number of treating GP, Dentist or Specialist
			Yes	No	Yes
			Yes	No	Yes

8. Are there any other conditions not listed above, for which medical advice, diagnosis, care or treatment has been recommended or received, or that could potentially result in a medical claim in the next 12 months? If yes, please provide details.

Yes  No

Name of beneficiary	Diagnosis and date	Name of medication and dosage	Are you currently receiving treatment?	Have you been hospitalised?	Name and contact number of treating GP, Dentist or Specialist
			Yes	No	Yes
			Yes	No	Yes

## SECTION 8 DISCLOSURE OF HEALTH CONDITIONS IMPACTING FUNCTIONALITY / DISABILITY DISCLOSURE

### Details of person(s) living with a disability

First name/s

Initials

 Surname 

Date of birth

d d m m y y y y

ID number

Passport number, if no ID

### Description of Disability

Disability Type  
(Please tick the applicable box)

Hearing Disability  Intellectual Disability  Mental Disability  
 Physical Disability  Speech Disability  Vision Disability

Nature of Disability  
(Please tick the applicable box)

Temporary  Permanent

Limitation  
(Please tick the applicable box)

Mild  Moderate  Severe

Start Date

d d m m y y y y

End Date  d d m m y y y y

### Treating Provider Details

Practice number

 Name(s) 

Initial(s)

 Surname 

Cellphone

 Telephone (  ) 

Practitioner Email

Should this space be insufficient, please attach a separate sheet.

Broker House: Aon South Africa (Pty) Ltd

Tel No: 0860 100 404

Broker Code: AON001M17

**SECTION 9****EMPLOYER INFORMATION** *This section must be completed by your employer only if employer pays your contribution*

Name of employer									
Division code					Dept. name				
Fedhealth Paypoint code					Employee number				
Dependant/s subsidised	Yes	No	Persal number <i>if applicable</i>						

The above details have been noted and contributions will be adjusted in terms of the scheme rules on  d  d  m  m  y  y  y  y and include arrears, if applicable.

Total current contribution:  R

Total new contribution:  R

Arrears (if applicable):  R

Fedhealth Savings instalment (if applicable):  R

Name of salary administrator

Designation

Company stamp

Signature ..... Date signed  d  d  m  m  y  y  y  y

**SECTION 10 DECLARATION BY PRINCIPAL MEMBER** *This section must be completed*

I declare that to the best of my knowledge the information provided above is true and correct. I consent with the permission of my dependants that the Scheme may collect, use, process, retain and share my and my dependants Personal Information (PI) for the purpose of providing Medical Scheme benefits and managed healthcare services. This includes the collecting and sharing of my PI with the Scheme's partners and facilities who are essential to the administration and membership process.\*

\* You can access more details on the Protection of your Personal and Health Information on [www.fedhealth.co.za](http://www.fedhealth.co.za). When you accept these terms and conditions you will allow us to provide your family with the full range of our Medical Scheme services.

Signature of principal member: ..... Date signed  d  d  m  m  y  y  y  y

Broker House: Aon South Africa (Pty) Ltd

Tel No: 0860 100 404

Broker Code: AON001M17

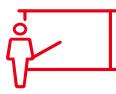
# Benefits of appointing Aon South Africa Healthcare as your intermediary

Across Aon, we are united in our passion to provide you with the insights and support to make Better Decisions around all aspects of your holistic wellbeing, medical scheme, gap cover and primary care insurance. We have a team of professional, fully accredited advisors to assist you with all your medical schemes, Gap cover and Primary care enquiries.

**Our philosophy is to:**



**Guide:**  
our members in selecting the medical scheme, Gap cover insurance or Primary care options aligned to their needs.



**Educate:**  
our members with ongoing training throughout the year, end of year medical schemes and Gap cover benefits and rate changes.



**Protect:**  
the rights of members by applying the Medical Scheme Act and scheme rules when resolving disputes with the medical schemes on behalf of the members.

## Catalogue of services and technological platform accessible to our members

- **Microsites:** Provides you with access to voice recorded Induction, Year-end launch highlight presentations, brochures, COVID-19 updates, various application forms.
- **Aon Resolution Centre:** Professional assistance with your Medical scheme, Gap cover or Primary care claim resolution, comparison or benefit explanation.
- **Year-end renewal communications:**  
Access to the following:
  - **Alert** - Provides high level summary of benefits and rates changes launched by medical scheme, Gap cover insurance as well as Primary care providers.
  - **Member letter** - Provides comprehensive information in relation to the benefits and rates changes implemented by Medical scheme, Gap cover or Primary care provider.
  - **Guidance letter** - Aon generates guidance letters for members that are under or over insured. The purpose of the guidance letter is to guide a member on selecting an appropriate option aligned to his/her needs.
- **Client Assistance Programme**
  - We are delighted to offer you access to a range of essential services at absolutely no charge. The Aon Client Wellbeing Programme is a telephonic, online, and structured e-mail support program (excluding in-person or video sessions). The following services are available through our third- party service provider, LifeAssist:
    - Structured Telephonic Counselling
    - Telephonic Trauma Support
    - Financial Wellbeing Coaching
    - Legal Advisory Services
    - Health and Wellness Services (professional advice from a dietician and a biokineticist)
- **General Updates:**
  - Ad-hoc updates pertaining to Medical schemes industry and providers specific updates.

## Cost of appointing Aon

We are pleased to inform you that there is no additional fee charged by Aon when you appoint Aon Healthcare as your Healthcare intermediary. Aon earns monthly commission which is already included in the monthly contribution you pay over to the medical scheme. Monthly commission is part of your total monthly contributions paid to the scheme whether you have appointed Aon as broker or not. This monthly commission is 3% of the contribution to a maximum amount payable (as disclosed on the Brokers Statutory Notice) to brokers in terms of Section 65 of the Medical Schemes Act, 131 of 1998, plus value added tax (VAT). In terms of Primary Care Insurance products, we earn maximum 3%. Gap Cover Insurance products, we earn commission on a sliding scale from 5% up to 20% depending on policy holder's monthly contributions.

## For more information, contact Aon South Africa:

0860 100 404 | [arc@aon.co.za](mailto:arc@aon.co.za) | [www.aon.co.za](http://www.aon.co.za)

## Connect with us

We focus on communication and engagement, across insurance, retirement and health, to advise and deliver solutions that create great client impact. We partner with our client and seek solutions for their most important people and HR challenges. We have an established presence on social media to engage with our audiences on all matters related to risk and people.

For more information from Aon Employee Benefits on healthcare, retirement benefits and a wide range of topics feel free to go to [www.aon.co.za](http://www.aon.co.za)

 <http://www.facebook.com/Aonhealthcare>  
Click "Like" on our page (Aon healthcare)

 [http://twitter.com/Aon\\_SouthAfrica](http://twitter.com/Aon_SouthAfrica)  
Click "follow" on our profile

## Aon Employee Benefits - Healthcare

Aon South Africa Pty Ltd, an Authorised Financial Service Provider, FSP # 20555.

<http://www.aon.co.za/disclaimer>

On all services provided, Aon's Terms & Conditions of Business, as amended from time to time, are applicable and can be found at <http://www.aon.co.za/terms-of-trade> or will be sent to you upon request.

[Privacy Notice](#)

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## Disclaimer:

The Benefits and contributions are subject to approval by the council for medical schemes. Although care is taken to represent the rates and benefits correctly, errors and omissions could occur. In case of any conflict, the rules of the affected medical scheme prevail. Any decisions regarding your medical scheme portfolio should be made in conjunction with your Aon Employee Benefits consultant or manager. While Aon has taken reasonable steps to ensure that the information contained in this report is relevant, accurate and current, no warranties of any kind, whether express or implied, including but not limited to the accuracy, completeness, relevance or fitness for a particular purpose are given and Aon expressly disclaims any liability for any loss or damage that may arise from the use of this report. This report is confidential and intended solely for the use of the individual or entity to whom it is addressed. If you received this report in error, you should not disseminate, distribute or copy this report and you should notify Aon if you are not the intended recipient and destroy the report. The report is copyright of Aon SA (Pty) Ltd. You may not, except with our express written permission, distribute or commercially exploit the report. Aon hereby authorizes you to copy the report for non-commercial use within your organization only.

## POPIA

Protection of Personal Information Act 4 of 2013 (POPIA), Medical Schemes are requesting a signed Broker Appointment letter to make certain information available to Aon South Africa (Pty) Ltd.

## Acknowledgement of appointment

I acknowledge and appoint Aon South Africa (Pty) Ltd as my financial advisor for all matters related to my medical scheme membership.

My ID: \_\_\_\_\_ and membership number: \_\_\_\_\_

Signed at (Town or City): \_\_\_\_\_ on yy/mm/dd: \_\_\_\_\_

I have been informed that there is no additional fee charged by Aon for providing you with healthcare intermediary services. Aon earns monthly commission which is already included in the monthly contribution you pay over to the medical scheme. Monthly commission is part of your total monthly contributions paid to the scheme. This monthly commission is 3% of the monthly contribution to a maximum amount payable (as disclosed on the Brokers Statutory Notice) to brokers in terms of Section 65 of the Medical Schemes Act, 131 of 1998, plus Value Added Tax (VAT).

**Permission to process my personal information as well as personal information of all dependents included on my membership application form and I consent to Aon South Africa (Pty) Ltd accessing information listed on the table below.**

I give consent for the disclosure of information about me.

Membership number: \_\_\_\_\_ ID or passport number: \_\_\_\_\_

Title: \_\_\_\_\_ Initials: \_\_\_\_\_ Surname: \_\_\_\_\_

First name(s) (as per identity document): \_\_\_\_\_

The following information should be made available to my appointed financial advisor as is necessary:

Personal examples	Benefit examples	Financial examples	Medical examples
<ul style="list-style-type: none"><li>* Name and Surname</li><li>* Membership number</li><li>* Date of birth</li><li>* ID number</li><li>* Postal Address</li><li>* Physical address</li><li>* E-mail Address</li><li>* Telephone numbers</li><li>* Cellular Number</li><li>* Number of dependents</li></ul>	<ul style="list-style-type: none"><li>* Plan type</li><li>* Medical Savings Account (MSA)</li><li>* Balance Medical Scheme benefits</li><li>* Spent for the year Accumulated</li><li>* Medical scheme Savings Account</li><li>* Medical Savings Carry over from previous year</li><li>* MSA reimbursement, Scheme Rate or cost</li><li>* Self-payment Gap</li><li>* Above Threshold Benefit</li><li>* Waiting period details</li><li>* Late joiner penalty indicator</li><li>* Wellness benefits</li></ul>	<ul style="list-style-type: none"><li>* Total Contribution</li><li>* Contribution breakdown</li></ul>	<ul style="list-style-type: none"><li>* Chronic Indicator/ confirmation (Yes/No)</li><li>* In Hospital Indicator/ confirmation (Yes/No)</li><li>* Confirmation of claims paid and from what benefit</li><li>* Claims transaction history</li><li>* Procedures done in doctor's rooms paid from Hospital Benefit</li></ul>



By signing this letter of appointment , I confirm that I have fully read and understood the contents of this document and provide my express consent for Aon South Africa (Pty) Ltd ("Aon") to process my Personal Information including but not limited to special personal information, as well as that of my beneficiaries and where necessary including my minor children (as defined in the Protection of Personal Information Act no 4 of 2013) for the purposes set out herein and which Personal Information may be shared and or disclosed with any party including but not limited to service providers who Aon (in its reasonable discretion) has an obligation or requirement to share or disclose my Personal Information and that of my beneficiaries and where necessary my minor children in compliance with its obligations in law or contract.

Signed at (Town or City): \_\_\_\_\_ on yy/mm/dd: \_\_\_\_\_

Signature: \_\_\_\_\_

Broker House Name: Aon South Africa (Pty) Ltd  
Broker House Code:1004785125  
Broker Code:1020031108